

OUT OF OFFICE HOURS - EMERGENCY CONTACTS

MANAGED PROPERTIES WHICH ARE NOT OWNED BY HAVEN HOUSING LTD

GAS EMERGENCIES: Call Adams Gas – 07963 411125

In the event of the smell of Gas, call National Grid immediately on 0800 111 999

ELECTRICAL EMERGENCIES: Call WELCO Electrical Services Ltd - 07957 232388

PLUMBING & BUILDING EMERGENCIES: Call J B Shaw Building Maintenance – 07815772681

If you are unable to contact one of the named contractors above then please employ your own contractor, the cost of which will be reimbursed, but only if the job is an emergency and is out of hours.

PROPERTIES WHICH ARE OWNED BY HAVEN HOUSING LTD

ALL EMERGENCIES - Call Haven Housing maintenance team – 07789778992

If your property is located in a block and the issue is with the structure of the building, please contact the relevant block management company.

If your boiler is under warranty or you have details of the landlord's homecare policy, please call the relevant company.

For non-urgent problems, please contact Fraser Wood during office hours on

Lettings@fraser-wood.co.uk
Lettings2@fraser-wood.co.uk
Lettings3@fraser-wood.co.uk

01922 707500

For tenants in rented accommodation that is NOT managed by Fraser Wood, please ALWAYS contact your landlord.